



## **Installations and Maintenance Engineer – Intruder Alarms and CCTV**

- Salary: £25k + callout allowance and overtime where agreed
- Benefits: Company vehicle, iphone, 20 days holidays, increasing each year up to 25 + statutory and public holidays, company pension scheme
- Hours of work: 9 – 5pm, Monday – Friday (37.5 hours per week)

### **About us**

The Alarm People are an established, Fareham based NSI accredited security company. We pride ourselves in providing high standards of service to a range of domestic, commercial and public sector customers across the South of England. Many of our customers have been with us for years and so we are looking for someone whose professional, personable, genuine desire to meet our customers' needs comes across in everything they do. We strive to be an inclusive and caring employer where you would be an integral part of our team.

### **What we are looking for**

The successful candidate will have a minimum of 2 years experience within the security industry. Experience in an installation engineer role is essential as is the ability to demonstrate excellent knowledge of both Commercial & Domestic Intruder and CCTV systems.

### **Job responsibilities:**

- Install and commission alarms and IP CCTV systems efficiently and accurately to NSI standards
- Conduct thorough, routine preventative service and maintenance visits on a range of systems including alarms, IP CCTV, access control, fire systems and emergency lighting
- Use Texecom, Dahua and Hikvision equipment expertly
- demonstrate a firm understanding of Electrical circuitry
- Programme apps for our customers and teach them how to use them
- Be prepared to travel within an 90 mile radius of our Fareham offices when needed, though most of our work is within Hampshire
- Be available unsociable hours to cover emergency callout duties on a rota basis (for which you will be remunerated in addition to your basic salary)
- Have a full, clean driving licence

### **Qualities we expect our team to have:**

- Punctual and presentable
- Possess a high level of communication skills
- Thorough and accurate in their work
- Creative and unflappable when unexpected situations arise

- Proactive and approachable so that customers expectations are surpassed
- Persistent in solving problems and fault finding
- Able to adapt confidently to use new technology
- Positive in their approach to their work

**Exceptional candidates may be able to offer:**

- Significant prior experience within an NSI, SSIAB or BAFE Accredited Company
- An understanding of current regulations and standards such as those regulated and certified by NSI, SSIAB, BSI, and BAFE
- Experience of fault finding, networked systems and programming
- Electrical experience
- Additional industry knowledge across a range of equipment such as Galaxy, Paxton, Net 2, Scantronic, ACT, ACT, Morley, Advanced, C-Tec
- Fire system installation experience

**To apply:**

Please send us a covering letter explaining how you meet our requirements. We would especially like to know how you have provided exceptional service or solved security issues in current or past roles.

Include your CV detailing your employment history and include two references. References will only be checked if you are invited to an interview and you will be notified prior to this stage. At least one of your references should be your current or most recent employer.

Note that all our employees are subject to a criminal records check and we highly value candidates with a clean driving licence.

Please feel free to get in touch for an informal discussion on 01329 822044. You can also find out more from our website and our customer reviews on [www.thealarmpeople.net](http://www.thealarmpeople.net)

**Application Check List**

- Education History
- Qualifications
- Complete Work Experience
- Any in depth experience or knowledge you have of particular equipment
- Hobbies or volunteering experience
- 2 Referees, including your current employer

Please included in a covering letter, or email message how you have:

- Used your exceptional communication skills on the job
- Ensured thoroughness and accuracy in your work
- Managed an unexpected situation
- Surpassed a customer's expectations
- Demonstrated persistence in solving a problem or fault

Please email your application to: [info@thealarmpeople.net](mailto:info@thealarmpeople.net)

Thank you for taking the time to apply!